

Sydney Cricket and Sports Ground Trust

Ticketing Terms and Conditions



By purchasing a ticket for an event at the Sydney Cricket Ground (Venue, or the SCG), you agree to be bound by Terms and Conditions.

The Terms and Conditions relate both to the sale of tickets and attendance at events at the Venue. The Terms and Conditions apply to both the original purchaser and any subsequent and permitted ticketholders (Ticket Holder(s)).

Each ticket is sold subject to any and all additional terms and conditions of the relevant event partner (Partner), the ticketing agent (Ticket Service Provider) and the SCG (via its terms and conditions, Conditions of Entry, Act and by-laws, and generally).

1. The issuing of a ticket for, and subsequent participation in, a ticketed event at the SCG is subject to the Ticket Holder complying with amongst other things the [Conditions of Entry](#). Failure to comply can result in the Ticket Holder being refused entry or being evicted from the Venue without a refund or compensation of any kind.
2. Patrons will only be granted access to the SCG and permitted to attend an SCG ticketed event on presentation of a valid ticket. The ticket remains the property of the Venue and the Partner at all times and must be produced, together with any evidence of identity, if requested by any officers of the SCG Trust or Partner's officials, or any police officer from time to time.
3. A valid ticket permits the Ticket Holder to access the area of the Venue corresponding to the area indicated on the ticket. Patrons must occupy the seats specified on their ticket. The Venue and the Partner reserve the right to allocate any Ticket Holder with an alternative seat(s) of equal or greater value, at their discretion. Nothing in these Terms and Conditions shall constitute any entitlement to occupy the seat indicated on the ticket at any event at the Venue.
4. Patrons who have purchased a concession ticket for an event must be able to provide valid proof of concession prior to entry into the Venue or when requested. Any persons seeking to enter the Venue with a concession ticket, and who are unable to provide valid proof of concession, may be denied entry and the ticket will become void, with no obligation for a refund or compensation.
5. Any Ticket Holder under 12 years of age must be accompanied by an adult aged 18 years of age or over at all times when attending an event at the Venue.
6. Children who do not require a ticket due to their age must not occupy a seat at the Venue. Parent(s) or guardian(s) must provide valid proof of age of children upon entry into the Venue or when requested.
7. Patrons may be permitted to leave from and return to the Venue during a ticketed event at the discretion of the Venue and the Partner, having regard to the type of event taking place. Patrons may not be permitted to return to the Venue unless they have received a valid "pass out" or "scan out" prior to leaving the venue.
8. Any event may be postponed, delayed or cancelled in the event of, for example, adverse weather or any other cause beyond the control of the Venue or the Partner. All claims for refunds are to be made in accordance with the terms and conditions of the Ticket Service Provider.
9. No refund or exchanges will be granted for any tickets except as required by law and the Ticket Service Provider may, to the extent permitted by law, retain any fee it has charged. This does not limit the rights of any Ticket Holder(s) under the Australian Consumer Law and State or Territory fair trading laws.
10. Tickets purchased through the Ticket Service Provider that have been lost or stolen may, subject to the Ticket Service Provider's terms and conditions of sale, be replaced as long as relevant identification can be provided to confirm the original purchase.
11. The purchaser of a ticket must not resell a ticket unless in accordance with the Ticket Service Provider's terms and conditions (save that a purchaser is permitted to buy tickets on behalf of family and friends), and must not use a ticket for advertising, promotional or other commercial purposes (including public competitions and trade promotions) without prior written consent from the Venue, Partner or Ticket Service Provider. Any ticket resold or used in such a manner will be void, and the Ticket Holder may be refused entry to or be evicted from the Venue.
12. The purchaser of a ticket must also comply with the [Sydney Cricket Ground and Sydney Football Stadium By-law 2014 \(By-laws\)](#). These Terms and Conditions do not limit your obligations under the By-laws or the rights of the SCG Trust under the By-laws.