
**MINUTES OF A MEETING OF THE MEMBERS ADVISORY GROUP
OF THE SYDNEY CRICKET AND SPORTS GROUND TRUST
HELD AT THE SYDNEY CRICKET GROUND
ON THURSDAY 1 JUNE 2017 AT 4.00PM**

IN ATTENDANCE: Mr David Gilbert – Trustee (Chairman)
Mr Phil Waugh – Trustee
Ms Jane Coles – GM, Marketing, Membership & ICT
Mr Phillip Heads – GM, Communications & Govt Relations
Mr Michael Medway
Mr Brian Tegg
Ms Fabiola Gibson
Ms Michelle Chinnery
Mr Peter Tzannes
Ms Jo Topfer (Facilitator)
Ms Michelle Ryan
Mr Tony Davis
Mr Nicholas Dacres-Manning
Mr Phillip Raymont
Mr Phil Joyce
Ms Sarah Jordan - Minutes

1 INTRODUCTION

Mr Gilbert welcomed members to the inaugural MAG meeting and introduced himself. He invited the rest of the group to introduce themselves and provide a brief background on their relationship with the SCG Trust.

2 TERMS OF REFERENCE

The terms were reviewed by the group and accepted.

3 REASONABLE COMMITMENT TO CONFIDENTIALITY

Forms were completed and provided to Ms Coles.

4 SCOPE OF THE MEMBER ADVISORY GROUP

Mr Gilbert explained the desire for the Trust to engage with members for feedback, advocacy and input for continuous improvement and to ultimately improve the members experience.

5 MEMBERS ADVISORY GROUP v TRUST ADVISORY GROUP

Mr Heads provided a brief explanation of the role of the Trust Advisory Group (TAG) and the TAG members.

Ms Topfer asked that all members submit agenda items and suggestions prior to the next meeting. A proforma will be prepared and emailed to the MAG for this purpose.

Ms Coles asked members if the Trust could publish email addresses to all MAG members. All approved of this request.

Ms Coles also requested if MAG members names could be published in member communications/publications. All approved of this request.

Ms Coles advised that an email would be sent to all Members prior to the next meeting advising of the group. A dedicated email would be set-up for Members to communicate directly with the MAG. In addition, there would be a feature MAG article in '*Around the Grounds*' magazine which members will receive at the end of August.

Mr Davis asked what the ultimate goal of MAG was. Ms Coles explained that the Trust is seeking advocacy and feedback from the membership group with the purpose to improve the member experience and value for membership. The Trust wants to ensure a sustainable membership for the future.

6 MEETING SCHEDULE

It was agreed that the MAG meetings were to be held every three months. There were some suggestions by the group to consider more meetings and should this be required, it can be considered on a case by case basis by the group.

Ms Topfer advised that a proforma will be sent around to the MAG for completion prior to the next meeting. The proforma seeks input from the MAG on SCGT positives, negatives and solutions for issues. This will form a central register to be reviewed and discussed at the next meeting.

7 GENERAL BUSINESS

Mr Medway asked for a breakdown of member seating capacity by venue in comparison to number of Members.

Ms Coles advised that she would prepare for review at a future meeting.

8 NEXT MEETING

Wednesday, 14 June 2017 at 4.30pm-6.00pm in the 1876 Room, Level 2, Sheridan Building.

Meeting closed at 5.15pm.

CONFIRMED

DAVID GILBERT
Chairman