

## MEMBER & TICKETING PORTAL

All member passwords have been reset.

### What do I need to do?

You will be required to set a new password to login to Phoenix.

Please [Click here](#) and select forgot your password.

### Membership Sign In

Member Number

Password [Forgot your password?](#)



SIGN IN

[FORGOT YOUR MEMBER ID?](#)

Please follow the prompts to complete the password reset.

To access the ticketing system click on Day passes and reserved seats from the options at the top of the page.



Allianz Stadium | MEMBERSHIP

RENEWAL   DAY PASSES AND RESERVED SEATS   PAYMENT HISTORY   BOOKINGS ▾

### How to place your order

#### Events

Events   Groups   Ballots   Membership   SCG Portal   Tickets

Click on the event and available options will be displayed with ticket prices.

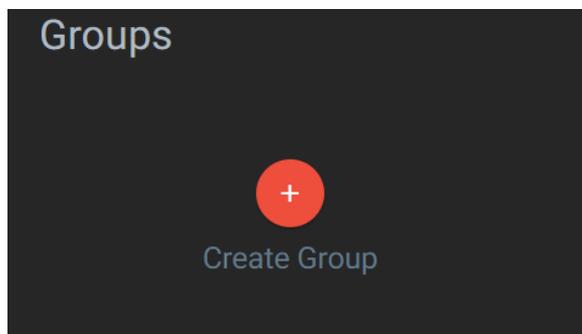
Click 'buy now' and the following screen will open.

Category	Type	Price()	Fee()	Quantity	Total()
Day Pass	Adult	\$53.00	\$0.00	-	\$0.00
Day Pass	Child	\$33.00	\$0.00	-	\$0.00
Reserved Seating	Reserved	\$13.00	\$0.00	-	\$0.00
Total: 0					\$0.00

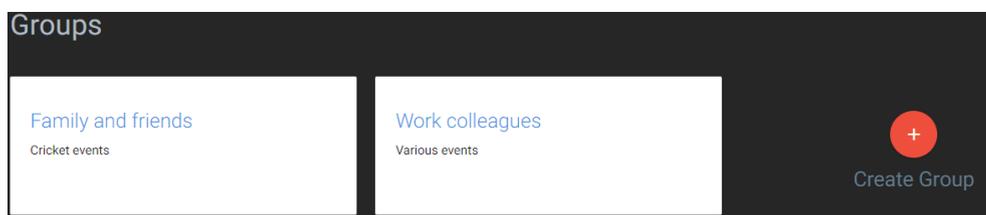
Select the relevant tickets and follow the prompts through to payment details and complete the purchase. Tickets will be issued to your email address as attachments for you to print.

## Groups

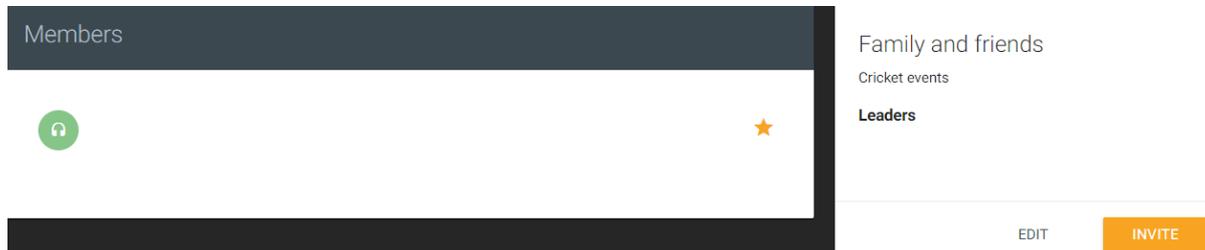
Click on groups and you will see a red circle with a + sign.



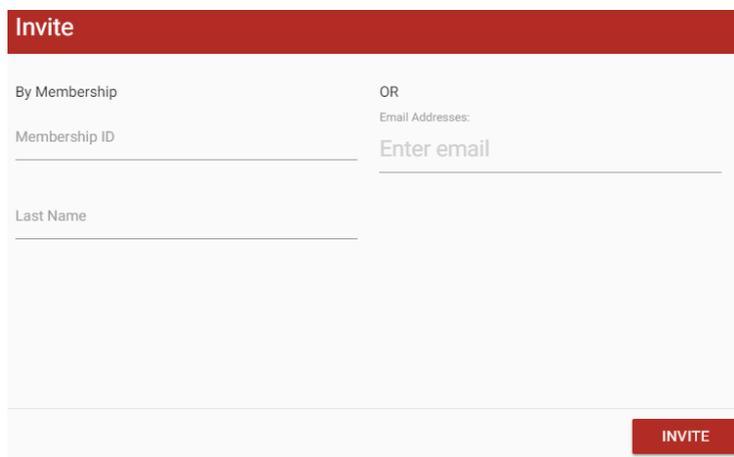
Create the new group and give it a name. You can edit the group and invite other Members to join.



To invite other members open a group and click invite.



Enter their Membership number and last name and click invite.

A form titled "Invite" with a red header. It has two columns. The left column is under "By Membership" and has two input fields: "Membership ID" and "Last Name". The right column is under "OR Email Addresses:" and has one input field: "Enter email". At the bottom right, there is a red button labeled "INVITE".

They will receive an email invitation to join the group. They can accept the invitation by clicking on the link and logging into the portal.

## To purchase as a group order.

You will see your own individual account and any groups will be listed below them. Select the relevant group and the other Members will appear in the purchase screen.

The screenshot shows a multi-step ticket purchase process. The current step is '2. CHOOSE TICKETS'. The interface includes a progress bar at the top with four steps: 1. VENUE & DATE, 2. CHOOSE TICKETS, 3. PAYMENT, and 4. COMPLETE. Below the progress bar, there is a header 'Choose the Next Best Seats' and a dropdown menu for group selection. The dropdown menu is open, showing three options: 'for GIBB1736069! (You)', 'for GIBB1736069! (You)', and 'for Family and friends (2) for Work colleagues (1)'. Below the dropdown is a table with columns: Category, Type, Price(), Fee(), Quantity, and Total(). The table contains three rows of ticket options. At the bottom of the table, there is a yellow highlighted row for the total. Below the table, there is a 'Please Note' section and two buttons: 'BACK' and 'NEXT: BOOKING REQUEST'.

Category	Type	Price()	Fee()	Quantity	Total()
Day Pass	Adult	\$53.00	\$0.00	-	\$0.00
Day Pass	Child	\$33.00	\$0.00	-	\$0.00
Reserved Seating	Reserved	\$13.00	\$0.00	-	\$0.00
				<b>Total: 0</b>	<b>\$0.00</b>

Please Note: Tickets may incur a per ticket service and/or Credit Card fee. [More details >](#)

BACK NEXT: BOOKING REQUEST

## Ballots

This option will operate when there is a ballot for reserved seats events only.

## Membership

This option shows your membership category for ticket entitlements

## SCG Portal

This option will take you back to your profile information in Phoenix.

## Tickets

This option shows all order history for ticket purchases.

## Special Seating

Please note that special seating requests need to be made by contacting Membership Services by email [membership@scgt.nsw.gov.au](mailto:membership@scgt.nsw.gov.au) or phone 1800 80 11 55.

Please don't hesitate to contact Membership Services should you require any assistance.